Intego

Getting Started Manual

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Intego

www.intego.com

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Contents

About this Manual

This Intego Getting Started manual provides information that is common to all Intego programs. No matter which Intego software you are using, this manual provides valuable information for installing and working with your software. It covers two areas:

Installing Intego Software: This manual explains how to install Intego software, whether you have purchased it by download, or on a CD or DVD.

Using Intego NetUpdate: Intego NetUpdate is a program used by other Intego programs to check for updates to the programs and their support files. This manual explains how to work with NetUpdate to ensure that your Intego software is always up-to-date.

Installing Intego Software

There are three ways to install Intego software, depending on which program(s) you purchased, and how you purchased them.

- The first procedure covers single programs purchased by download from the Intego web site. (See **Installing Single Programs**.)
- The second procedure covers any Intego software purchased on a CD or DVD, as well as any version of the Intego Security Barrier suites purchased on CD or DVD, or by download. (See **Installing Internet Security Barrier or Installing from a CD or DVD**.)
- Finally, if you install any Intego Dual Protection software, the programs you install on your Mac use one of the above procedures, and the programs you install on your Windows installation use a Windows installer. (See **Installing Dual Protection Software**.)

You will need to enter an administrator's password to install your Intego software on your Mac.

Installing Single Programs

If you purchased a single Intego program from the Intego website, you will have downloaded a disk image file containing that program's installer. (In this manual, Intego NetBarrier will be used for examples and screen shots; if you have a different program, the procedure is the same, but the screens you see will be different.) Locate the disk image file that you downloaded.

Double-click the disk image file to mount the disk image; it will display on your Desktop and/or in the Finder window sidebar. Double-click the folder corresponding to the language version that you want to install, then double-click the installer icon, which will look something like this:

NetBarrier X5 Installer

A window will display, offering you the options to Install or Uninstall your Intego software: click Install.

The installer will launch:

Click Continue to proceed with installation. The Intego software license displays. Click Continue, then click Agree if you accept this license; if not, click Disagree, and the installer will quit.

The next window shows all the available disks or volumes on your computer. Select the disk or volume where you want to install your Intego software, then click Continue.

Click Install to install your Intego software. If you have already installed other Intego software, this button will show Upgrade, because some components common to all Intego programs will already be present on your hard disk.

After installation, you will have to restart your computer.

Installing Internet Security Barrier or Installing from a CD or DVD

If you purchase any Intego software on a CD or DVD, or any of the Intego Security Barrier suites either by download or on a CD or DVD, you will have a multi-program installer. Locate the disk image file that you downloaded, or insert the CD or DVD in your computer.

If you have a disk image, double-click the disk image file to mount the disk image; it will display on your Desktop and/or in the Finder window sidebar. If you have a CD or DVD, open that disk. Double-click the folder corresponding to the language version that you want to install, then double-click the installer icon, which will look like this:


Intego Installer

Double-click the Intego Installer icon. This installer lets you install all Intego software on your computer. If, however, you don't have a serial number for certain programs, they will install as demo versions that you can use for thirty days. A window will open advising you of this. Click OK.

You will see an icon for each program available. To select a program for installation, click its icon; if you select a program and want to deselect it, click its icon again. (Remember, you can install programs for which you do not have serial numbers if you want to try them out in evaluation mode.) A green arrow will then display on the icon of each program you have selected to install.

If you are installing one of Intego's Internet Security Barrier suites, click the arrow icon to the right of the Install button and choose your version of Internet Security Barrier from the popup menu. (You can also select single programs from this menu if you wish.)
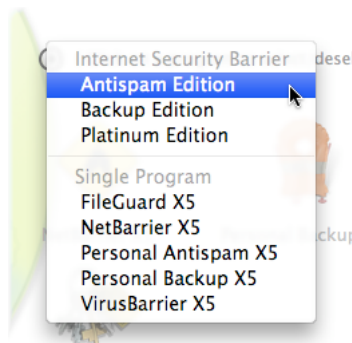
Click the Install button. A Software License Agreement will display; you must agree to this license to continue installation. Next, the installer will ask if you want to check for the availability of newer versions of the programs you are installing. If you click Check, the installer will check with Intego's servers to see if updates are available, then install the updated versions of the programs. If you click Install Directly, the installer will install the versions of the programs it contains. You can then use NetUpdate (see later in this manual for more on NetUpdate) to check for newer versions. The installer will launch:

Click Continue to proceed with installation. The Intego software license displays. Click Continue, then click Agree if you accept this license; if not, click Disagree, and the installer will quit.

The next window shows all the available disks or volumes on your computer. Select the disk or volume where you want to install your Intego software, then click Continue.

Click Install to install your Intego software. If you have already installed other Intego software, this button will show Upgrade, because some components common to all Intego programs will already be present on your hard disk.

After installation, you will have to restart your computer.
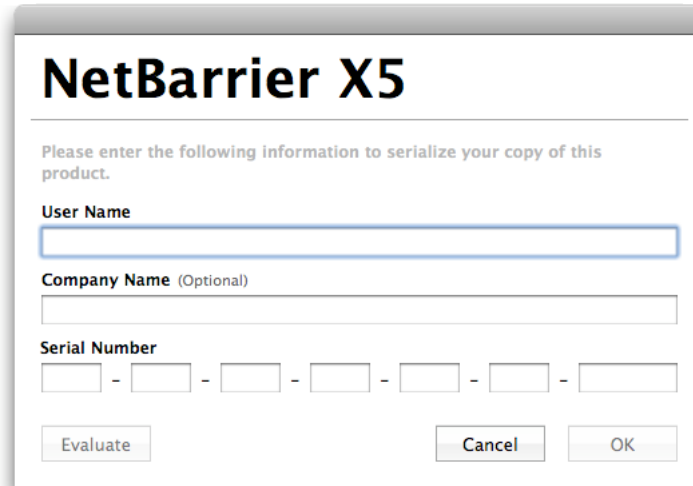
Installing Dual Protection Software

If you have purchased one of Intego's Dual Protection software packages, that provides protection for both your Mac and your Windows installation, you will need to install the Windows software separately. Intego's Macintosh software installers do not install the Windows software programs contained in the Intego Dual Protection packages.

- **Software purchased by download**: If you have purchased an Intego DP software package by download, you will download one installer for your Mac software and another installer for your Windows software. To install the Windows software, either restart your Mac under Windows (if you are using Apple Boot Camp) or launch your emulation or virtualization software (if you are using Parallels Desktop or VMware Fusion). Copy the Windows installer to your Windows installation, then decompress the installer by double-clicking it. Launch the installer and follow the instructions. Full installation instructions are available in the program's manual.

- **Software purchased on CD**: If you have purchased an Intego DP software package on CD, you will find a Windows CD in the box containing the Intego DP software. To install the Windows software, either restart your Mac under Windows (if you are using Apple Boot Camp) or launch your emulation or virtualization software (if you are using Parallels Desktop or VMWare Fusion). Insert the Windows CD, then open it within Windows. Launch the installer and follow the instructions. Full installation instructions are available in the program's manual.

Serializing Intego Software

When you restart your computer, and launch the Intego software you have installed, the program will display its serialization window:

You must enter your name, company, if any, and your serial number. If you purchased a boxed version, the serial number is found on a sticker inside the DVD case. If you purchased a downloadable version, your serial number was sent to you in your e-mail confirmation. When you have entered your information, click OK. The program will now open. (See the User's Manual for each program to find out how to work with the software.)

If you have purchased an Internet Security Barrier suite, you will only have to enter your serial number once. The first Intego program you launch will ask for your serial number, which is common for all the Intego programs in the Internet Security Barrier suite. When you launch other programs, you will not need to repeat this action.

Using Intego Software in Evaluation Mode

All Intego programs offer an evaluation mode, to allow you to discover how they work before purchasing them. To use an Intego program in evaluation mode, click Evaluation Mode when the registration screen displays.

Intego software runs in evaluation mode, it functions for 30 days. At the end of this period, you can either purchase a license for the program or uninstall it from your computer. Check the individual User's Manuals for each Intego program to find out which functions are available during this trial period.

You can find out how much time is left in your evaluation session by displaying the About screen for each Intego program. To do this, select About... from the program name menu (for example, if you are using NetBarrier, select About NetBarrier X5 from the NetBarrier X5 menu). The About screen tells you that the program is in evaluation mode, and shows the time remaining in evaluation mode.
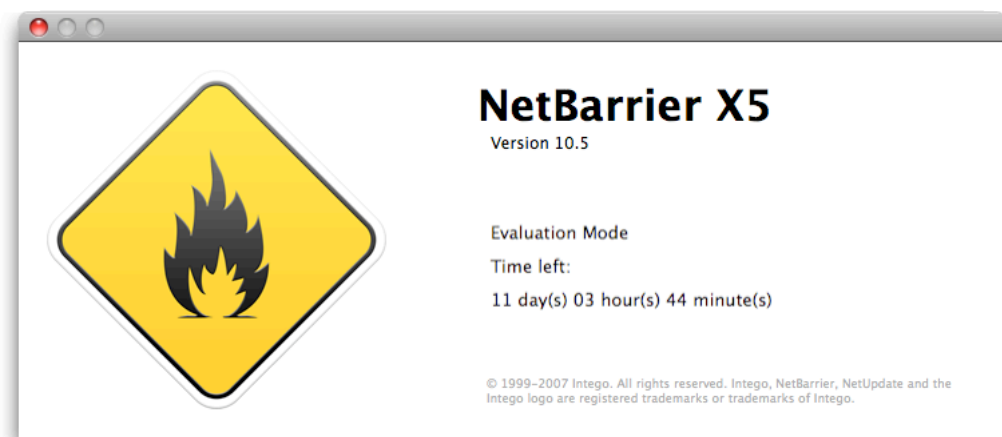
Uninstalling Intego Software

If you ever want to uninstall any Intego software, launch the Intego Installer, as explained above, or the installer for the single program you have installed. Click the Uninstall Software button, then select the software you wish to uninstall, and click Uninstall. The software will be removed.

About Intego NetUpdate

Intego NetUpdate is a program used by other Intego programs to check for updates to the programs and their support files (virus definitions, content filters, etc.). NetUpdate is installed when you install any Intego application. It checks for updates of all Intego programs at the same time, and downloads and installs updates for all Intego programs installed on your computer.

NetUpdate can carry out automatic checks at the frequency you choose, or you can make manual checks whenever you wish.

Note: if you are using Fast User Switching on your Mac, you can only use NetUpdate for one user at a time. If NetUpdate is open under one account, and you switch users, you won't be able to open it under any other accounts. For this reason, we recommend that you quit NetUpdate whenever you switch users.
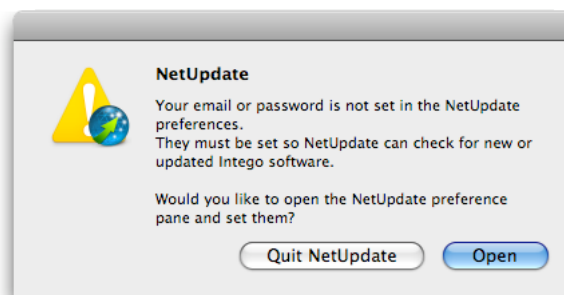
Setting up Intego NetUpdate

Intego NetUpdate is installed as an application when you install any Intego software. You can launch NetUpdate by double-clicking the NetUpdate icon in your Applications folder:
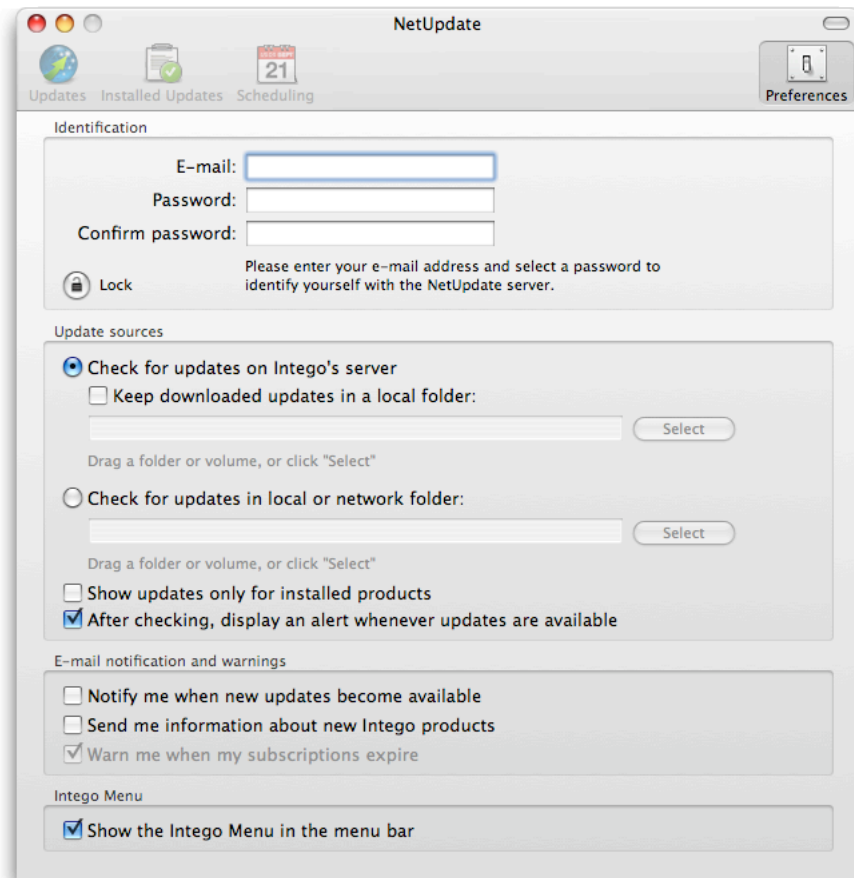

NetUpdate

The first time you use NetUpdate, you will need to enter your email address and a password, as shown below.

After clicking Open, NetUpdate displays its preferences.

Enter your e-mail address in the E-mail field, then enter a password in the Password field. (This password must be from 4 to 31 characters.) Retype your password in the Confirm password field to ensure that it is correct. Keep a record of this password in a safe place.

Note: The e-mail address you use to validate NetUpdate is the same for all users on your Mac. Once this e-mail address has been validated, NetUpdate can check and install updates when any user is logged in, as long as that user has an administrator's password.

These preferences also offer an option to either check Intego's server for updates, or to check a local or network folder, whose address must be either specified by dragging and dropping into the address field, or browsed to, using the select button. This feature is especially useful on a company network, for example, where a single server downloads updates for multiple computers.

You can set e-mail notification options so Intego can automatically notify you when new updates become available. You can also choose to receive information about new Intego products. If you want either (or both) of these, simply check the appropriate items.

For more details about these settings, see below as well as **NetUpdate Preferences** later in this manual.

When you launch NetUpdate again, it will automatically check if there are any updates available for your Intego software.

Checking for Updates

Each of Intego's programs contains a Check now… button in the NetUpdate status bar. You will see this bar at the top of the program's window; if it is not visible, choose View > Show NetUpdate Status Bar to display it. To check for updates, click the Check now... button as shown in the window below from Intego NetBarrier X5:
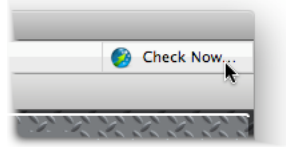
You can also open NetUpdate from the Intego menu, which is in your menu bar:
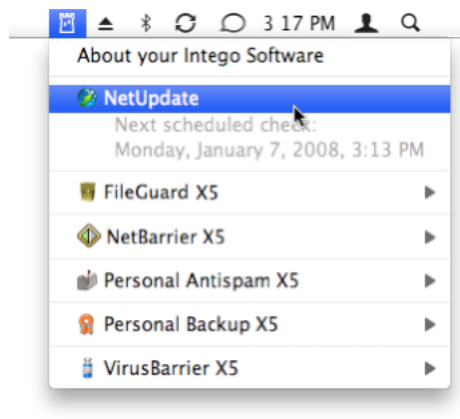
No matter how you launch NetUpdate, the program connects to Intego's server to determine whether you have the latest versions of the Intego programs, support files, and virus definitions or other filters installed on your computer. If new versions are available, you will be able to download and install them using NetUpdate.

Intego Widgets

All Intego programs install three Dashboard widgets, which provide information about the Intego programs installed on your computer. The first widget is specific to the Intego program(s) you install, and the second, the Intego widget, gives information on all the Intego programs you have installed. It looks like this:

You will note that NetUpdate settings are displayed in summarized form, allowing you to check its status quickly.

The third widget that Intego programs install is the NetUpdate widget, which shows the status of NetUpdate, and tells you if there are any updates available:


If you hold your mouse cursor over the widget, a letter '*i*' shows in the bottom left corner. If you click on this, the widget displays the URL of the Intego web site; if you click this URL, your web browser will open at the Intego web site.

Downloading and Installing Updates

When NetUpdate connects to the Intego server it displays a list of available updates. Programs whose names are dimmed are not installed on your Mac. Programs with bold names are installed.

This list shows, for each program, the name, version, size of the update, and expiration date of your subscription (if any). Select one of the Intego programs installed on your computer by checking its check box, then click the Update button.
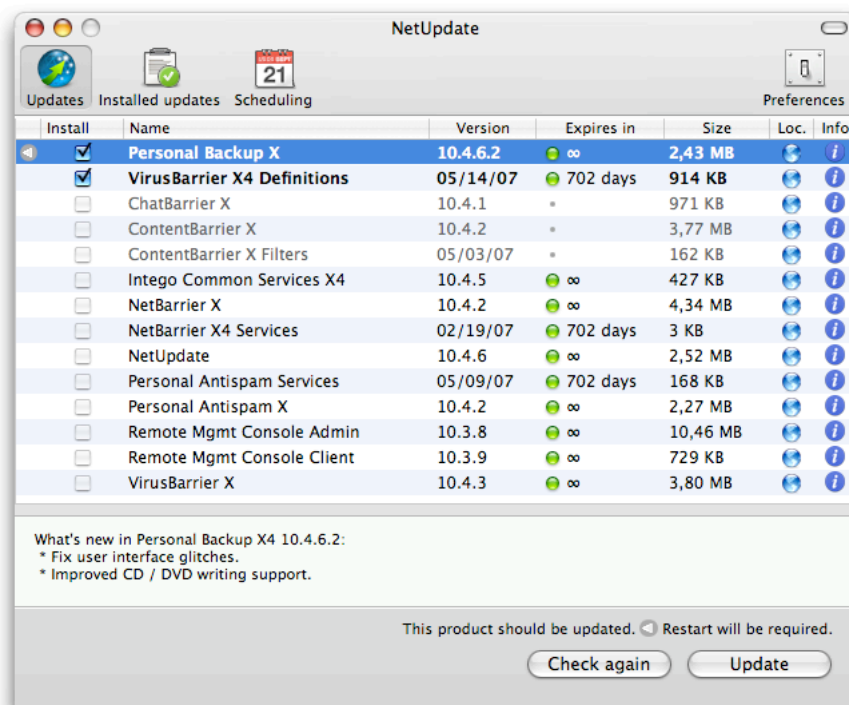

A dialog box displays asking you for your administrator's password; only users with administrator's privileges can download and install updates using NetUpdate.

After you enter the correct password, NetUpdate will automatically download the selected update(s) to your computer, and will install it or them as soon as the download has completed. In some cases, you may need to restart your Mac after NetUpdate has finishing installing updates.

Saving Updates

NetUpdate lets you save update files on your computer if you want to install them later, or use them to install on several computers, if you have multi-seat or site licenses. To do this, select the update you want to download by checking it in the update list, then select File > Download Item to...
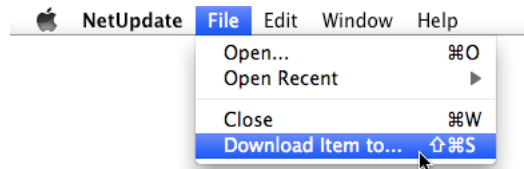

Choose a location to save the file. You can then install the update by double-clicking the update file, or, if you use a local NetUpdate folder to update computers on a network, you can place the file in that folder so other computers can access it using NetUpdate. (See below, **NetUpdate Preferences**.)

Purchasing Intego Software

Programs that are not installed on your computer are displayed in gray. NetUpdate gives you the possibility to purchase them immediately from the Intego website. Click the name of a program displayed in gray, then click the Buy now... button at the bottom of the panel to go to the Intego website and buy the program.
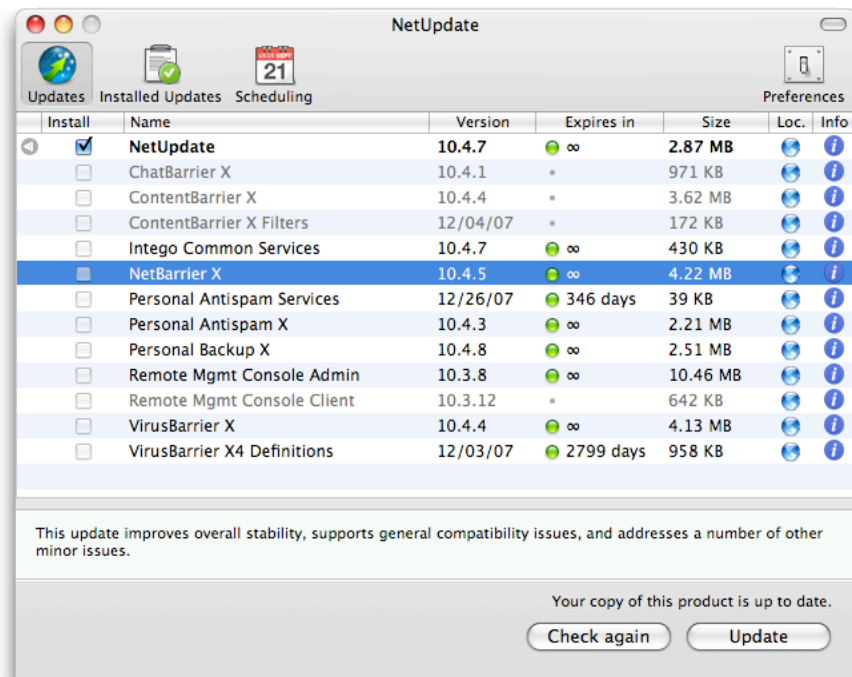
Updates and Upgrades

Intego offers two types of revisions to its software: updates and upgrades. Updates are minor changes to programs or updated versions of filters. Upgrades are major revisions to programs, offering many new functions and features.

Depending on the license for your Intego program, you have the right to download updates for a limited period of time. If an upgrade is available from the NetUpdate server, the comments pane in the NetUpdate window will specify this.

If an upgrade is available, NetUpdate informs you of this when you click Update in its main window by displaying a dialog. You can click Buy Upgrade… to go to the Intego website and purchase the new version of the program. After you have completed your purchase, return to NetUpdate and click Update to install the upgrade. Your upgrade will be installed, and the new serial number will be automatically recorded. You will also receive an email message containing this serial number.

Renewing Filter and Virus Definition Subscriptions

For some Intego programs, an annual subscription is required to be eligible for updates to filters and virus definitions. Whenever you select one of these items in the NetUpdate window, a Renew... button displays at the bottom of the window.
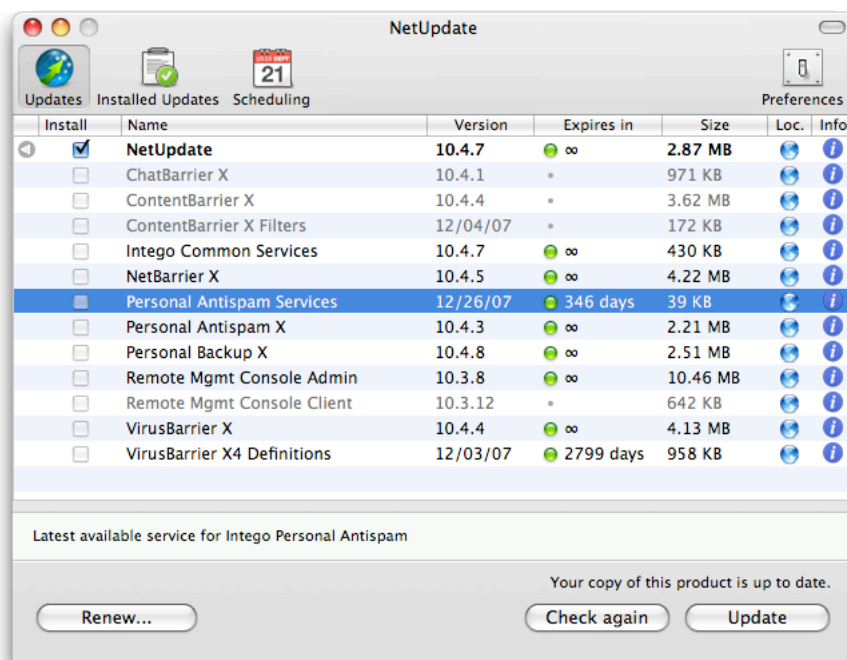
If you click the Renew... button, a page on the Intego website opens in your web browser allowing you to immediately renew your subscription to the selected filters or virus definitions.

You can renew your subscriptions at any time. In fact, you should renew them before they expire, to make sure that you are fully protected, and always have the latest updates for your Intego products. NetUpdate will display a reminder 30 days before any of your subscriptions are due to expire, to ensure that your filters and virus definitions are always up-to-date.
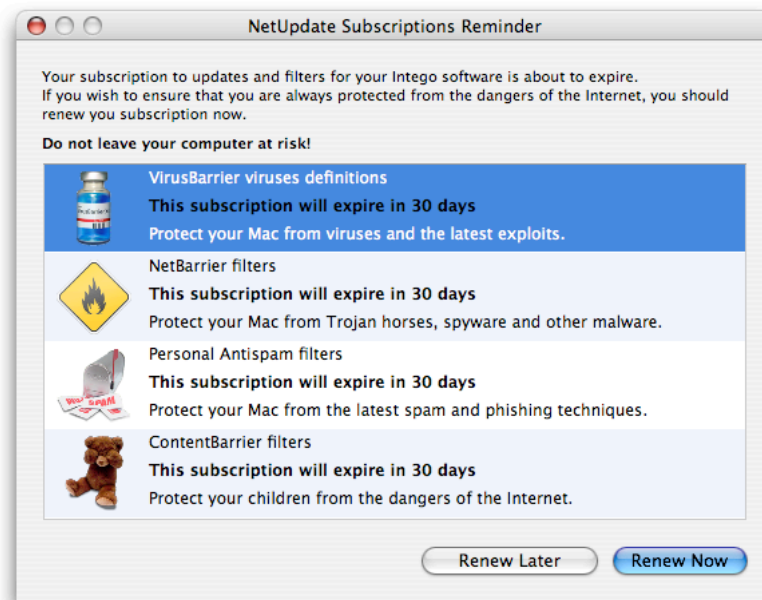
After you renew any subscriptions, the new expiration period will only be reflected in the NetUpdate window the next time you check for updates.

NetUpdate Preferences

NetUpdate offers several configuration options. To set these options, open NetUpdate in one of the ways explained above then click the Preferences icon in the NetUpdate toolbar. There are four sections in this screen: Identification, Update Sources, E-mail notifications and warnings, and Intego Menu.
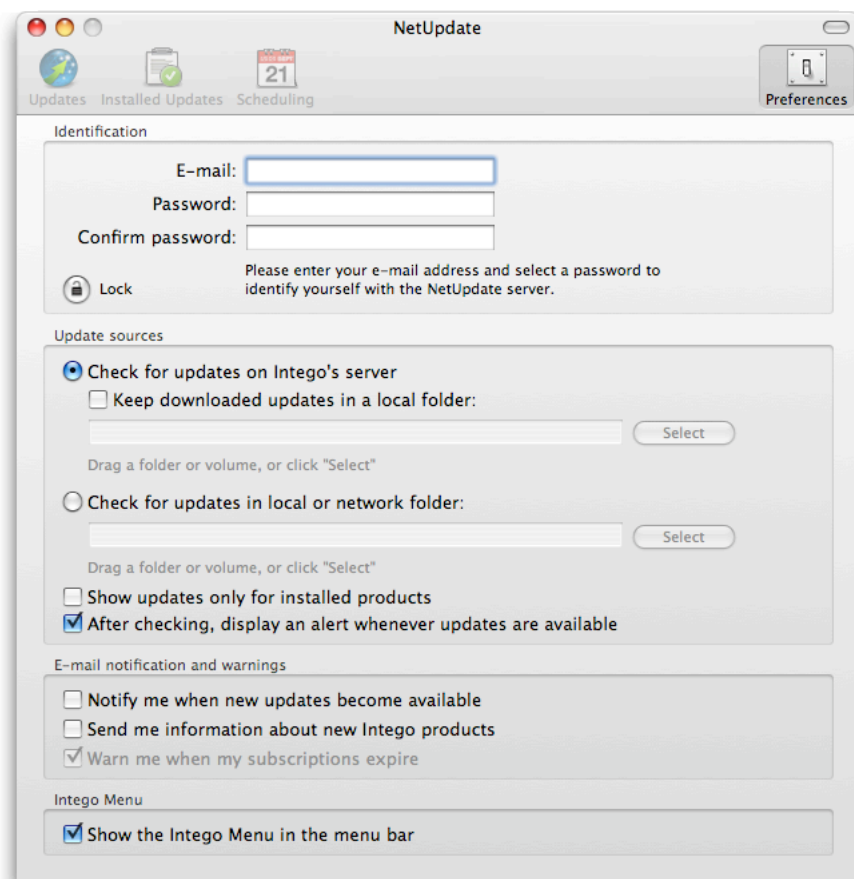
Identification

This panel lets you enter your email address and password.
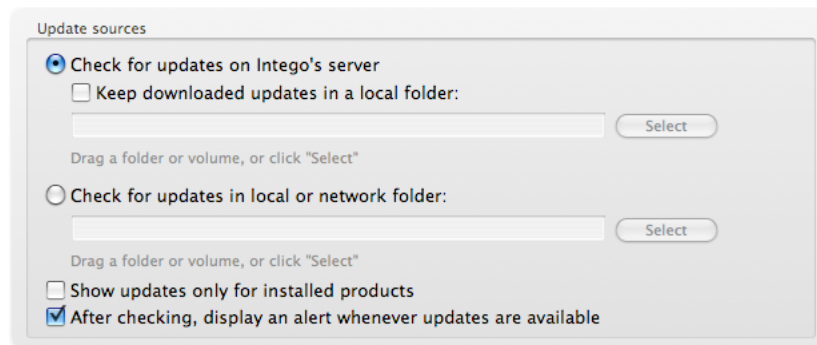
If you change email addresses, you can enter a new address on this pane. If the lock is closed, you will need an administrator's password to unlock it and enter your new address.

Update Sources

You can have NetUpdate check for new software in two locations. The default choice, Check for updates on Intego's server, should be used in most cases. You can choose to save updates in a local folder by checking the appropriate option and selecting a folder. This is useful if you are working on a network, and have multiple user licenses for Intego products; you can then have your other Macs check for updates in that local folder anywhere on an AppleShare network.

To do this, select Check local or network folder: and click the Select button to select a folder, or drag a folder to the text field. If you use a local NetUpdate folder on a remote volume, this volume must be mounted on each computer's Desktop at check time to access the NetUpdate archives. (Note: if you use an AFP volume as a local NetUpdate folder, this volume does not need to be

mounted on each computer; NetUpdate can mount the volume invisibly and unmount it after checking for updates.)

To use a local NetUpdate archive folder, you can work in two ways. You can download update files to one computer (see above, **Saving Updates**) then copy or move them to the NetUpdate archive folder. Or you can have NetUpdate keep downloaded updates in a local folder, as described above. You can then have other Macs use NetUpdate to check manually for updates in this folder, or you can set it to check at a regular frequency.

Note: when updating Intego software via update files located in a local NetUpdate folder, NetUpdate still needs to check with the Intego server to verify the subscription rights of the program being updated. Computers updating Intego software in this manner therefore need to be able to access the Internet.

Two other options in this section let you choose if you wish to only display updates for Intego software you have installed on your computer, and if you wish to have NetUpdate display an alert after checking the Intego server when updates are available.

Email Notification

Email notification and warning options are available in this section:
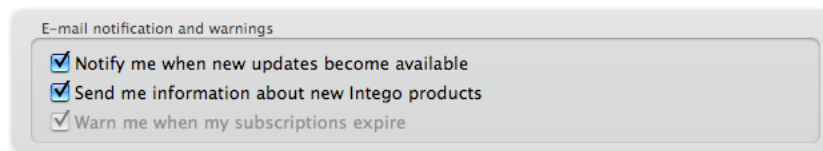
Notify me when new updates become available

If you check this option, you will receive email messages whenever new updates to Intego products are released.

Send me information about new Intego products

Checking this box means that you allow Intego to use the email address you register to send you occasional messages presenting its new products.

Warn me when my subscriptions expire

NetUpdate warns you when any subscriptions to filters and/or virus definitions have expired. After the first time this warning displays, you can turn off these reminders by unchecking this option.

Intego Menu

An Intego menu displays in your menu bar at all times, giving you quick access to all Intego software you have installed on your Mac, as well as to NetUpdate. By default, this menu is displayed. If you wish to turn off the display of the Intego menu, uncheck Show the Intego Menu in the menu bar.
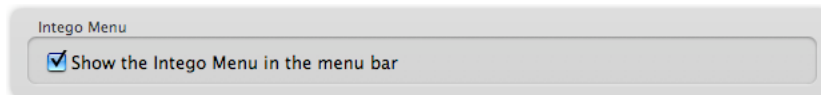
Scheduling Preferences

You can set NetUpdate to check for new versions of your software automatically. This pane allows you to choose the frequency for these checks. It also shows the date and time of your last check and your next scheduled check.
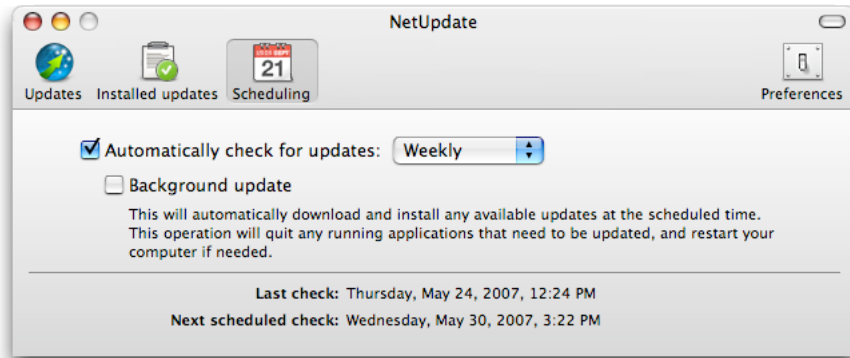
**Automatically Check for updates**

If you check this option, NetUpdate automatically connects to the NetUpdate server to check for updates. If you do not check this option, you can manually check for updates by clicking the Check now… button in the main display of the NetUpdate window. Choose at which frequency the updates will occur. Choose Daily, Weekly or Monthly, NetUpdate will check for new updates at this frequency.

Background Update

If you check this option, Intego NetUpdate will attempt to update your Intego programs in the background. This will quit any programs that need to be updated, and will restart your computer if required.

Installed Updates

This pane shows a log of the updates you have made to your Intego software. Each update that NetUpdate has made is listed here. For information on the update, click one of the entries. The version column displays version numbers for programs and dates for filters and virus definitions. If you click on the Version header toggles it to display the Build number; click again to return the display to Version. Comments about any selected item are displayed clicked on in the bottom section of this window.
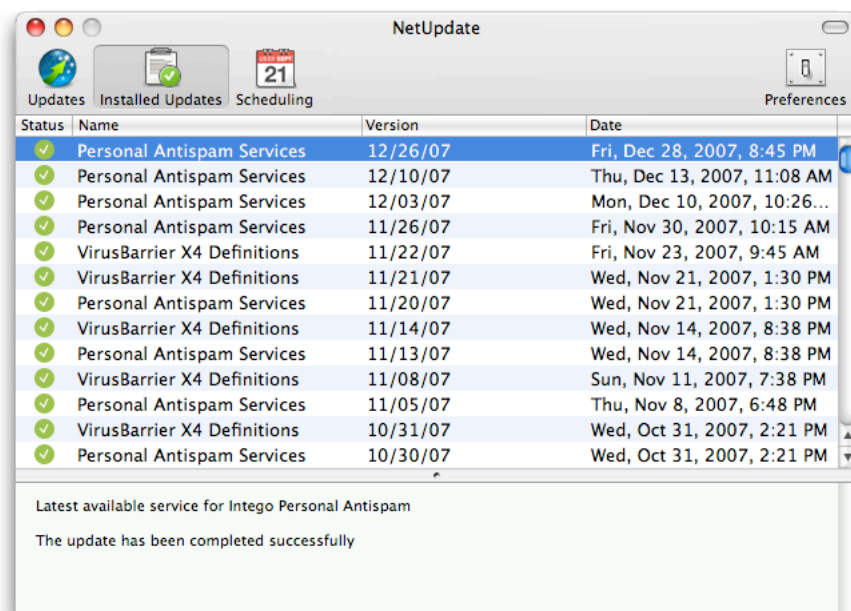
Technical Support

Technical support is available for registered purchasers of Intego products.

By e-mail

support@intego.com: North and South America

eurosupport@intego.com: Europe, Middle East, Africa

supportfr@intego.com: France

supportjp@intego.com: Japan

From the Intego website

www.intego.com